



## **Ecostone Quartz**

COMMERCIAL 15 YEAR LIMITED WARRANTY (PRODUCT IN SLAB AND CUT TO SIZE ONLY) FOR US Fabricators.

Ecostone Quartz warrants to the original fabricator in the US that its product Ecostone Quartz Stone, will be free from defect in manufacturing/material, for a period of fifteen (15) years from the date of the purchase. Ecostone Quartz, at its discretion, will provide material only, to the repair or replace of defective Ecostone Quartz slab.

The professional fabricator/installer is responsible to inspect the Ecostone Quartz material before fabricating and/or installing the Ecostone Quartz product.

### **TERMS & CONDITIONS:**

#### **THIS LIMITED WARRANTY COVERS:**

- This limited warranty covers Ecostone Quartz products in original slab form.
- Ecostone Quartz's obligation under the 15-year warranty covers only the replacement of the failed Ecostone Quartz product in slab form in US.
- This warranty is non-transferable and is void unless the product has been paid for in full.
- To request service under this warranty you must contact the company who sold you Ecostone Quartz.

#### **WHAT THIS LIMITED WARRANTY DOES NOT COVER:**

- This limited warranty does not cover color variances, thermal shock, chemical abuse.
- This warranty does not cover improper use or abuse. Improper use or abuse includes, but is not limited to, color variances, thermal shock, damage from mishandling the product, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse and damage from improper care and

maintenance.

- This warranty does not cover Ecostone Quartz products used as outdoor material.
- This warranty does not cover Ecostone Quartz products used as flooring material.
- Minor conditions such as surface stains and water spots that may be corrected by normal maintenance are not covered.
- This warranty does not cover chips or other excessive impact damage to the product.
- This warranty does not cover surface scratches. Ecostone Quartz is an extremely durable material and is scratch resistant but not scratch proof. Reasonable care should be taken including the use of a cutting board.
- This warranty does not cover any creative use of the product including bending or curving.
- This warranty does not cover product that has been milled or otherwise reduced in thickness.
- This warranty does not cover natural variations in color, size, shape or distribution of the pattern of the natural quartz or the natural variations in background tone. These characteristics are inherent and unique characteristics of the product. Color samples provided to architects, designers, dealers, consumers and fabricators are only representative and not an exact replication of what will be installed.
- This warranty does not cover what is referred to as spots or “beauty marks” smaller than a tenth (10) piece. A certain level of spots or “beauty marks” are inherent in the manufacturing process and do not affect the structural integrity of the product.
- Ecostone Quartz shall not be liable for any additional work such as plumbing, electrical, tile, cabinets, flooring, etc. that may need to be done as a result for a repair or replacement of a defective Ecostone Quartz slab covered under this warranty.
- Ecostone Quartz is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural/engineering design, structural movement, accidents or acts of vandalism.
- This limited warranty does not cover uses of products for products exposed to outside weather and climate conditions, abnormal use or conditions, or abuse in any way. “Abnormal use or conditions” includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse, and damage from improper care and maintenance.
- This limited warranty does not cover transportation or freight costs.
- This warranty does not cover mitered edges where the joint is not cut correctly.

**TO OBTAIN SERVICE UNDER THIS WARRANTY:**

To obtain the best service under this limited warranty, contact the source from whom the Ecostone Quartz product was originally purchased. For more information about this warranty, please contact Ecostone Quartz US distributor, Ecostone Quartz, directly by writing or calling:

Company Name: Ecostone Quartz

Address: 64 Oak Street, Milford NH 03055

Tel: 603-880-7774

In order to obtain service under this limited warranty, a Ecostone Quartz Authorized Ecostone Quartz distributor must be permitted to inspect the Ecostone Quartz products being claimed under this 15 years limited warranty.

Ecostone Quartz requires full cooperation with Ecostone Quartz distributor in the efforts to service this limited warranty.

In no event shall Ecostone Quartz be liable in either tort or contract for any loss of direct, consequential, punitive or incidental damages, or any similar damages, including but not limited to loss profits damages, arising out of the use or inability to use the Ecostone Quartz products. Ecostone Quartz makes no other warranty, representation or guarantee, express or implied, with respect to its products, except as expressly stated herein. This is the only warranty offered by Ecostone Quartz. No one other than Ecostone Quartz is authorized to make any warranty or promise with respect to Ecostone Quartz.